

How is patient registration information updated?

When GP practices update patient registration information on clinical systems, PCSE uses that information to update National Health Application and Infrastructure Services – NHAIS – which is the system that sits behind Open Exeter.

What is NHAIS?

NHAIS is a NHS IT system that holds the National Patient Register. The data held on this system is currently used to calculate GP payments and to provide lists of patients to call/recall for a number of national screening programmes.

Therefore, it is important that GP clinical systems reflect the information on NHAIS. This will ensure practices are paid correctly and patients are included in relevant screening programmes.

When NHAIS is updated, changes are fed through and made to patient demographic data (PDS) on the NHS Spine.

Please note that NHAIS is different to GP clinical systems and PCSE cannot see the data on the systems that GPs operate.

